

Fact Sheet  
Professionals Resource Network  
1-800-888-8776  
[www.flprn.org](http://www.flprn.org)

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Medical Director

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Mission Statement

To protect the health and safety of the citizens of Florida through early identification, referral for evaluations/appropriate treatment, and accurate state of the art monitoring techniques of impaired healthcare professionals. PRN recognizes the majority of those impaired suffer from various diseases and require appropriate and respectful service directed at rehabilitating the valuable resource these licensed healthcare professionals represent to the State of Florida. Confidentiality of the impaired healthcare professionals will be maintained but never at the expense of the safety to the public.

PRN's services are available to all licensed practitioners (except nurses/IPN), those in the process of applying for a license, temporary license holders, residents, medical students and requests from other state Physician Health Programs

Conditions that fall under the purview of PRN:

Chemical Dependency- compulsive use of any drug including alcohol that is or may impair a healthcare practitioner's ability to practice, not limited to use while working but also prior to shifts, while on call and other times when the practitioner could be required to participate in an emergency

Substance Abuse- use of any drug including alcohol that has caused problems for a healthcare practitioner that may have not yet risen to the level of dependency (DUI, disorderly conduct, domestic violence while using drugs or alcohol, reckless driving etc...)

Boundary Violation- healthcare practitioners that have been involved in inappropriate relationships with patients, or patient family members, sexual harassment

Mental Health- depression, anxiety, stress related to work, divorce, family or health matters, also major mental health issues (bipolar, schizophrenia, schizoaffective disorders)

Behavioral- healthcare practitioners that cause disruption among the health care team that can cause harm to patients (Joint Commission requirements) this includes profanity in front of staff, patients and families, inappropriate charting, failure to respond to pages or calls, physical altercations and other behaviors that preclude staff from effectively communicating with the team members. Certain personality styling's can contribute to these problems.

Physical Health- healthcare practitioners that have a serious physical problem that could preclude them from being able to perform all of their job functions (stroke, Parkinson's, standing, fatigue, eyesight, lifting, pain) (HIV/BOM)

Cognitive-healthcare practitioners that are having problems which seem to be related to memory, verbal comprehension, executive functioning, attention, problem solving

Procedures:

Practitioners referred to PRN are sent for evaluations done by DOH/PRN approved evaluators, who have proven records of professionalism, expertise in relation to the need to protect the citizens of the State of Florida. Evaluators are required to do forensic urine and hair testing as necessary, review collateral information and information provided by PRN sources and to make recommendations for on-going care and most importantly the ability of the healthcare practitioner to practice their profession with reasonable skill and safety.

Inpatient evaluations: 3-5 days at a facility (Cost \$2,000-3,000)

Outpatient evaluations: 2-3 hours in office (Cost when done by an MD/DO \$300-1,500)

For the non-doctorate practitioners we have available DOH/PRN approved providers (psychologists, social workers, mental health and marriage and family counselors). (Cost \$100-500)

Evaluations are reviewed by PRN staff for content, diagnosis and recommendations. If appropriate then contracting with the practitioner will be offered. Contract lengths can be from 6 months to licensure long.

Failure to be evaluated or to contract is a violation of Statute 456.072 (hh) and PRN will refer to the DOH for further action as deemed necessary by the DOH

Per our contract with DOH:

PRN will notify the DOH when sexual misconduct is alleged within 3 business days

Should a practitioner fail to satisfactorily progress under the program contract:

On the first incident of material non-compliance -practitioner will be required to refrain from practice; failure to comply requires referral to the DOH

On the second incident of material non-compliance-practitioner will have the option of being dismissed and reported to DOH or entering into a voluntary withdraw from practice, which is forwarded to Manager of Practitioner Reporting and Exam Requirements for posting on the DOH website

On the third incident of material non compliance-practitioner can be immediately dismissed from the program, continue the voluntary withdraw to include a report to the DOH on the current status and prognosis "as to whether or not the DOH should refer the incident for disciplinary action including potential emergency action or prosecution"

PRN Staff

**Compliance Staff:**

**Chief Compliance Officer: Debra Troupe LMHC CAP ICADC NCC**

**Compliance Managers: Delena Torrence MS CAP ICADC, William Galer LMFT,  
Elizabeth Wold LMHC CAP CRC**

**Compliance Managers: (part-time) Bud Westmoreland, William McLaughlin MD ASAM  
Family and Credentials Coordinator: (part-time) Yvonne Kennedy PhD, CCFC**

**Administrative Staff:**

**Chief Administrative Officer: Tish Conwell**

**Nine Administrative/Support staff positions**

**For questions relating to the administration of PRN, please contact: Tish Conwell 800-888-8776 x 225 [tish@flprn.org](mailto:tish@flprn.org)**

**For question relating to participants and compliance please contact: Debra Troupe 800-888-8776 x 221 [debbiet@flprn.org](mailto:debbiet@flprn.org)**

**Dr Rivenbark and Dr Brown are always available as needed to the DOH for clarification and consultation.**